



**16 Oct 24**

**IFC OPS FEATURE 02/24 – MMEA COORDINATES SUCCESSFUL MEDICAL EVACUATION IN WATERS OFF KUANTAN, MALAYSIA**

1. On 14 Oct 24, 1352H, the IFC's India International Liaison Officer (ILO) shared that the Chief Engineer onboard an India-flagged bulk carrier had collapsed and required emergency medical assistance. Given the location of the bulk carrier, the IFC, through the Malaysia ILO, immediately informed the Malaysian Maritime Enforcement Agency (MMEA) Putrajaya and Maritime Rescue Sub-Centre (MRSC) Kuantan on the MEDEVAC request. The IFC also contacted the ship's Company Security Officer (CSO) for closer coordination.
2. MMEA Putrajaya contacted the bulk carrier to link up with MRSC Kuantan for the MEDEVAC, while the shipping company's doctor provided remote medical support to the Chief Engineer. MRSC Kuantan coordinated with the bulk carrier and the CSO to advise on the most expedient manner to evacuate the Chief Engineer and transfer the Chief Engineer to an MMEA-arranged ambulance at Kuantan Port. The Chief Engineer was successfully conveyed to a local hospital in Kuantan, Malaysia, for medical treatment on 15 Oct 24, 0230H.



3. The IFC commends MMEA Putrajaya's and MRSC Kuantan's prompt response to the incident, and continued commitment to ensure Safe and Secure Seas. The shipping community should also note the contact details of regional authorities and the IFC (**Table 1**) in case of emergencies.

**Table 1:** Contact Details of Regional Authorities and the IFC

Country	Contact Details	
Malaysia	MMS Radio Channels	88 (VTS Johor), 16
	Phone Number	+603-89957201 / +603-89434001
Indonesia	MMS Radio Channels	16
	Phone Number	+62-2222038176
Singapore (VTIS)	MMS Radio Channels	10, 14, 73
	Phone Number	+65 6325 2493
IFC	Phone Numbers	+65 9626 8965 / +65 6594 5728
	Email	IFC_DO@defence.gov.sg